

May 09, 2023

**Dear customer,**

PATH MEDICAL is pleased to announce the release of new QSCREEN firmware (2.0.12760) and QLINK PC software (1.2.4.0).

## **1. FIRMWARE**

- Fixed Issues
  - o Test data may not be saved permanently when a patient is created in QLINK, uploaded to the device and test results are assigned to that patient in open session mode (test is started before patient selection).
  - o Very occasionally the device may freeze after reading a QR code.
- Updates
  - o Arabic Translation

## **2. QLINK**

Contains the new firmware files for device updates and can be downloaded here:  
<https://www.pathme.de/qscreen-dl>.

## **3. IMPORTANT NOTICES**

Please read the following important information carefully and make sure to inform your customers about this information.



PATH MEDICAL STRONGLY RECOMMENDS TO USE THE LATEST QLINK AND THE LATEST PATH SERVICE TOOL INCLUDING THE LATEST FIRMWARE. PLEASE UPDATE ALL DEVICES WITH THE LATEST FIRMWARE BY USING QLINK OR THE PATH SERVICE TOOL UPDATE FUNCTION.



WHEN UPDATING DEVICE FIRMWARE, TEST MODULE PARAMETERS ON THE DEVICE MAY BE RESET TO FACTORY DEFAULT UNDER SPECIAL CIRCUMSTANCES (E.G. UPDATING FROM VERY OLD FIRMWARE VERSIONS) I.E. INDIVIDUALLY SET TEST MODULE PARAMETERS MAY BE OVERWRITTEN. PLEASE MAKE SURE TO KEEP TRACK OF INDIVIDUAL PARAMETERS BEFORE UPDATING THE FIRMWARE.

## **GENERAL INFORMATION**

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*For service requests (i.e., technical or handling problems) regarding QSCREEN hardware, firmware or software and related accessories and service tools please contact PATH MEDICAL service at [service@pathme.de](mailto:service@pathme.de).*

*For further information about PATH MEDICAL products please refer to <http://www.pathme.de> or contact [info@pathme.de](mailto:info@pathme.de).*

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